

Moderator:

Dr. Pamela Riley, MD, MPH, Medical Director for the Department of Health Care Finance



Dr. Pamela Riley, is a member of the Board Of Directors at Care For the Homeless and is Chair of the CQI Committee. Dr. Riley is the Medical Director for the Department of Health Care Finance, overseeing medical administration and quality of care in the District of Columbia's Title XIX (Medicaid), CHIP and Alliance Programs. Dr. Riley previously served as Vice President for Delivery System Reform at The Commonwealth Fund, developing and managing grants focused on transforming health care delivery systems for vulnerable populations, including low-income

groups, racial and ethnic minorities, and uninsured populations. She also served as program officer at the New York State Health Foundation, where she developed and managed grantmaking programs in the areas of integrating mental health and substance use services, addressing the needs of returning veterans and their families, and diabetes prevention and management. Dr. Riley received an M.D. from the UCLA David Geffen School of Medicine and completed her internship and residency in pediatrics at Harbor-UCLA Medical Center in Torrance, California. She received an M.P.H. from the Harvard School of Public Health as a Commonwealth Fund Fellow in Minority Health Policy.

Panelists:

Elisabeth Ryden Benjamin, JD, MS, Vice President of Health Initiatives, Community Service Society



Elisabeth Benjamin is the Vice President of Health Initiatives at the Community Service Society, where she supervises health policy, health advocacy, and consumer health assistance programs. These programs help over 100,000 New Yorkers each year enroll in or use their health insurance or access low-cost health care. She is a co-founder of Health Care for All New York Campaign (HCFANY), a statewide coalition of over 170 organizations devoted to securing affordable, quality health care for all New Yorkers. She has published extensively on the issues of health reform and policy, consumer protections, and health equity. Before joining CSS, she worked at the New York

Civil Liberties Union, the Legal Aid Society, and Bronx Legal Services. Ms. Benjamin received a Bachelor of Arts degree with honors from Brown University, a Master of Science degree in Health Policy and Management from Harvard School of Public Health, and a Juris Doctor degree from Columbia University School of Law in 1992. She clerked for the Honorable Robert Sweet in the Southern District of NY.

Dr. Amanda Johnson, MD, MBA, Senior Director of Care Models, Office of Ambulatory Care, NYC Health + Hospitals



Dr. Amanda K. Johnson, is the Senior Director of Care Models in the Office of Ambulatory Care for NYC Heath + Hospitals. In this role, she leads the design, implementation, and evaluation of programs to care for people exposed to the criminal justice system or experiencing homelessness. At the outset of the pandemic, she was serving as interim Chief Medical Officer at Sydenham Health Center. She currently serves as Director of Isolation for the Test and Trace Corps. She continues to care for patients at Sydenham Health Center, where she offers integrated primary care and treatment for substance use disorders and participates in Northern

Manhattan's Health Justice Network. She teaches residents both in clinic at Sydenham and on the inpatient wards at Harlem Hospital. Prior to joining the Office of Ambulatory Care, she served as the internal medicine Chief Resident for Quality Improvement and Patient Safety at UCSF. She completed her residency in internal medicine at UCSF's primary care program based at San Francisco General Hospital. She received her medical degree from Harvard Medical School and her MBA from Harvard Business School. She graduated Phi Beta Kappa from Stanford University, earning her BA with honors and distinction in Human Biology and Spanish as well as a minor in African and African-American Studies. She is originally from Milwaukee, WI. She is a Clinical Assistant Professor of Medicine at NYU.

Kristina Ramos-Callan, MA, Program Manager, United Hospital Fund



Kristina Ramos-Callan is a program manager at United Hospital Fund, where she works to foster clinical-community partnerships in the health care delivery system to address the social determinants of health. She is co-author of *COVID-19 Ripple Effect: The Impact of COVID-19 on Children in New York State;* and was lead author of UHF's recent framework encouraging development of health and housing partnerships in New York City. In addition to her recent work on health, housing, and COVID-19, Kristina is engaged in projects concerning health equity, as well as improving the quality and efficiency of health care, especially during care transitions. Kristina is also a member of JCRC's We Are All New York Fellowship Class of 2020. She holds an MA in urban

studies from the CUNY School of Labor and Urban Studies; and was a 2020 recipient of CUNY SLU's Distinguished Alumni Award.