

**Financial Highlights - 2003**

Public Grants and Contracts.....	\$3,635,526.00
H.E.L.P. USA	
NYC Department of Health - Medical & Health Research Association - Ryan White Title I	
NYC Department of Homeless Services	
NYS AIDS Institute - Ryan White Title II	
U.S. Department of Housing & Urban Development	
U.S. Department of Health and Human Services	
HRSA Section 330 (h)	
Section 319	
Ryan White Title III	
Medicaid Reimbursements.....	\$1,117,047.00
Private Grants & Donations*.....	\$308,346.00
American Dental Association	
AOL Time Warner Foundation	
Broadway Cares/Equity Fights AIDS	
Brown Reisman Millstein Felder & Steiner	
FJC - A Foundation of Donor Advised Funds	
GNVHA Ventures, Inc.	
Haym Solomon Foundation	
Institute for Urban Family Health	
The Lutheran School of Flushing and Bayside	
Josiah Macy Jr. Foundation	
Loeb & Troper	
New York Association for New Americans	
United Way of NYC - SEFA/CUNY Appeal	
van Ameringen Foundation, Inc.	
Target Corporation	
* See 2003 Supporters	
Other.....	5,238.00
<b>Total Revenue.....</b>	<b>\$5,066,157.00</b>
<b>Expenses</b>	
Program Services.....	4,379,630.00
Management and General.....	632,991.00
Fundraising.....	6,387.00
<b>Total Expenses.....</b>	<b>\$5,019,008.00</b>
<b>Excess (or Deficit).....</b>	<b>47,149.00</b>

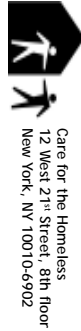
**BOARD OF DIRECTORS**

- |                                   |                                     |
|-----------------------------------|-------------------------------------|
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**SUPPORT US!**

Contributions to Care for the Homeless are tax deductible to the full extent of the law.

**REMINDER: GALA RECEPTION on Monday, September 13th  
 Honoring Bruce C. Viadeck and Premier screening of "FACING HOMELESSNESS"**



**Care for  
the Homeless  
Annual Report  
2003**



Dear Friends,

One of the underlying reasons that we at Care for the Homeless produce an Annual Report is to help us, the leadership, and you, our public and our supporters, to take stock of our efforts and our stewardship of the public funds entrusted to us. Accordingly, we present--as we have for years--a balance sheet (see *Financial Highlights - 2003*) and a statistical report of the number of clients and the services to them that our staff have rendered (see *Service Overview for 2003*).

But of course that's only where our accounting begins. For while we firmly believe that comprehensive medical and social service care strengthens the chances of thousands of men, women, and children to escape the trap of homelessness, everything we do takes place in a landscape created by forces beyond our control. Our first challenge, then, is to plan thoughtfully, not merely reacting to passing fluctuations in need, but always striving to map service strategies sensitive to long-term solutions. We want to be able to anticipate problems and to help shape a lasting response to homelessness as nuanced as New York's homeless crisis is complex.

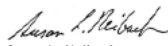
So we are fortunate to be working with an administration at the Department of Homeless Services which has become attuned to tracking trends and collecting data in an effort to plan more effectively, end chronic homelessness and create more than a shelter-based solution to New York's runaway problem of the lack of affordable housing. *These trends reveal that the picture of homelessness has changed dramatically.* Though the number of single men and women decreased greatly in the early '90s, it began once again to climb in 2000, reaching an annual total of 26,559 persons into 2003. But this is nothing next to the steep increase in families who end up on the streets. Their numbers almost doubled in the same period to *more than eighteen thousand* families containing 76,946 individuals in the course of a year. This translates into an average of 13,457 families in city shelters on a given day throughout 2003.

But buried within these figures has been another trend that Care for the Homeless has been particularly sensitive to since the mid-90s when we had responsibility for the largest women's intake shelter at the Kingsbridge Armory. It involves the number of homeless women, which though representing only a quarter of the single adult population, has continued to spike, going up by 37.6%, from 4,470 (in 1996) to 6,149 into 2003. This means that almost 2,000 women each night live without their families in the shelter system. Though Care for the Homeless declined to operate the Franklin Avenue Women's shelter in 2000, the pressing need for medical and social services led us to pick up where we left off when Kingsbridge closed. Both the physical space at Franklin and the difficulty of coordinating services with the

staffs of two programs which operate in this not-so-user-friendly space have challenged us. We wish to commend both our own staff members and the Montefiore Medical Center team for tackling all the logistical issues they have encountered and getting the program up and running.

But no less daunting for us has been our efforts to bring together bankers, investors, developers, architects, city officials, the landlord, and the community so we could launch the WomanCare project at a newly renovated facility on Jerome Avenue in the Bronx. In 2003, we made real progress toward this goal, despite the constantly shifting tides of financing, scheduling, legal and regulatory roadblocks and the like. We were buoyed in our efforts when the Bronx's newest corporate citizen, the Target Corporation, made a substantial gift to the program and a Christmas eve negotiation session brought us closer than ever to our goal. We have been dogged and look to start renovation before 2004 has waned.

Our review of 2003 would not be complete if we did not mention and once again salute all those who gathered at Baruch College last May to pay tribute to Donald Meyers, one of the health care industry's moral giants. As a seminal figure in our own efforts to field a team of professionals to care for homeless people's multiple needs, Donald has inspired many and continues to demonstrate that, in the field of human services, people matter most.



Susan L. Neibacher  
Executive Director



Paul Seymour  
President

## SERVICE OVERVIEW FOR 2003

Homelessness in New York City reached yet another all-time high in 2003, with 38,301 homeless individuals being sheltered on a given night during the year. Care for the Homeless provided medical and social services to 6,958 children and adults, in a total of 37,083 service encounters. About 30% of our clients were children, almost 60% were African American and 27% were Latino/a.

Our services included 23,116 primary care encounters, 3,120 mental health visits (including psychiatric assessment and treatment for 316 individuals), 4,223 social service visits (including substance use and HIV case management), 1,700 health education visits, and 569 dental visits. Of the 207 HIV+ clients we served, 129 received intensive case management services. During the primary care encounters, we provided patients with 11,354 physical examinations and 2,683 immunizations. In addition, we treated 270 cases of anemia, 900 individuals with asthma, and 347 individual clients with diabetes.

## SERVICE SNAPSHOTS - 2003

### Preserving Medicaid Benefits

Senior Social Worker Denise Hodges understands the importance of Care for the Homeless' policy advocacy on behalf of Medicaid for children. In the past two years, state budget proposals have twice sought to downgrade coverage for children like Denise's disabled daughter Tannis who suffers from cerebral palsy. Strong advocacy work both years helped to beat back the cuts. Had these cuts become a reality, Tannis, considered to be paraplegic, would not be eligible for a new wheel chair that fits her growing body nor a special bath chair with a lift. In addition, she would not receive the home care that allows Denise to keep Tannis out of an institution while working full-time and raising her and a younger daughter.

### Serving the Street Homeless

The most challenging and vulnerable segment of New York City's homeless population remain those individuals who are on the streets and survive by intermittently using soup kitchens and drop-in centers. Among the most chronically homeless individuals, they rarely access medical services until they show up in hospital emergency rooms. So Care for the Homeless turned to the U. S. Public Health Service's Health Resources and Services Administration to help us sustain medical services in outreach programs to engage these often service-resistant clients. At the programs -- at All Angel's Church on Manhattan's West Side, the Citizens Advice Bureau's Homeless Outreach Team operating out of the Living Room Drop-in Center in the Bronx, and the Salvation Army's Citadel Homeless Outreach and Soup Kitchen in Jamaica, Queens -- the CFH teams engage homeless people by offering them medical examinations, testing clients for TB and HIV, dispensing and prescribing needed medications, and providing social services and mental health services.

### Dental Screening Day

In April, Dr. Victor Badner, Care for the Homeless's Dental Director, assisted by Dr. Ella Oong and Dr. Prasad Challagulla, staff from the Montefiore medical team, and Shelly Moore, our Senior Health Educator, served eight families, comprised of 11 adults and 25 children at the Jackson Avenue Family Residence. The clients received dental screenings, dental supplies (including toothbrushes, toothpaste, and dental floss), coloring books, brochures about dental health, and oral health education. Maybe nobody likes going to the dentist, but bringing oral health services to homeless clients increases the chances of preventing even bigger problems in the years ahead.

### Expanding Mental Health Services

Against a backdrop painted clearly by a study published by the NYC Department of Health and Mental Hygiene (in collaboration with

the Mailman School of Public Health at Columbia University) documenting the grave shortage of mental health resources for children in the Bronx, Care for the Homeless put such services in place at three family residences where we also coordinate medical services. Before we began our services, a six-year-old child staying at one family residence was brought to an emergency room after attempting to jump from a third floor window. Despite the severity of the need, the child still had to wait six weeks before receiving ongoing psychiatric services.

Just then Eleanor Worth began to coordinate the pediatric mental health program, and arranged for clinical services immediately. Both the Citizens Advice Bureau & the Dominican Sisters have attested how much our on-site mental health professionals have raised the awareness of their own staffs, which has in turn led to more children being screened and treated for disorders that would otherwise go undetected.



Clients who participated in a series of women's health workshops are proud to receive a Certificate of Attendance.

## 2003 SUPPORTERS

### \$1,000 and above

Peter P. & Margaret D'Angelo  
Neil Calman, M.D.  
Toby & Paul Koren  
Jeffrey & Ellen Kraut  
Audrey Meyers & Scott Agins  
Susan L. Neibacher  
Lee H. Perlman, FACHE  
Drs. Rose & Alan Schecter  
Linda E. Scott

### \$500 - \$999

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Cyril Brosnan  
Cornbill Associates  
Sam & Darce Davis  
Epstein Becker & Green, P.C.  
Larry & Carol Goldstein  
Howard Judd & Naomi Fiedler  
Calvin & Hiroko Kiiffner  
Barbara Else Knecht  
Rob & Lisa Krupicka  
Jacqueline Messite M.D.

### \$500 - \$999, continued

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Larry & Elaine Rothenberg  
Paul R. Seymour  
Jim Tallon & United  
Hospital Fund  
Bruce & Fredda Vladeck  
Joel Weitzman &  
Svetlana Granik  
Beth Weitzman, Ph.D. &  
Mitchell Rubin, M.D.  
James C. Wernz M.D.  
Michael & Karen Ziegler

### \$250 - \$499

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Robert & Janet Bruner  
Annette Choolfaian  
Brian P. & Gracemarie  
Concannon  
Paul E. Dinter & Marilyn  
Entwistle  
Jerrold & Vivian Ehrlich

## 2003 SUPPORTERS, continued

### \$250 - \$499, continued

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Bennett  
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Betka  
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Martha Wolfgang & Peter L.  
Hutchings

### \$100 - \$249

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Anonymus  
Andrea Bierstein & Martin  
Fleischer  
Irwin M. Birnbaum  
Gregory F. & Joyce Bishop  
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Blum  
Phyllis L. Brooks & Michel Bouvier  
Andria Castellanos

### \$100 - \$249, continued

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Nicholas & Eileen D'Agostino  
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Meg Fidler  
Raymond Fink, M.D.  
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Gerald Fritz & Toni Heisler  
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Gerald A. & Martha Wunsch

Care for the Homeless also wishes to thank the benefactors who contributed under \$100 who are too numerous to be named here.